



Volunteer role description

About Freeva

Freeva is an independent charity dedicated to supporting victims of domestic abuse and sexual violence in Leicestershire and surrounding areas. We provide specialist services to help any adults and young people cope and recover, to live free from violence and abuse and ensure their voices are heard. We also provide programmes for adults and young people who want to address their abusive behaviours.

Volunteers are a vital part of our mission. Help us to us to empower and support victims, challenge abusive behaviours, break the cycle of violence and build cohesive communities. We have various roles in helpline, fundraising and community engagement, project support and training.

Role details

Role	Community Events Helper (x20)
Service	Communication and Engagement
Purpose of the role	To support us in our mission to break the cycle of violence by raising awareness of our services at various community events. You'll help to run a Freeva stall, alongside staff, at small local fetes through to larger festivals such as Leicester Pride.
Supported by	Communication and Engagement Officer Volunteer Co-ordinator
Commitment	We are grateful for any amount of time you can spare but we'd love it if you could give between 1 – 8 days between March – November 2026. Most of our events take place on Saturdays in the spring / summer months but there may be others throughout the year on different days.

How we keep you and our service users safe	<ul style="list-style-type: none"> If you have used a Freeva service or have experienced domestic abuse or sexual violence, we ask that you wait a minimum of 2 years before volunteering with us
Age requirement	18 or over
Location	Various venues in the Leicestershire area. Venues in previous years have included: Victoria Park, Abbey Park, Market Harborough and Melton Mowbray.
Expenses	Travel and other out-of-pocket expenses can be reimbursed to volunteers.
Likely tasks & activities	<p>You might be asked to help with some of the following:</p> <ul style="list-style-type: none"> Engaging the public in basic conversation about what services Freeva offer Giving out leaflets or freebies Engaging the public in low key fundraising activities such as a tombola, a lucky dip or similar Setting up or packing down a stall* Putting up or taking down a small marquee and folding table Potentially listening to members of the public disclose their experience of domestic abuse and directing them to the Helpline. <p>*Access to your own car for this would be ideal but not essential to the volunteer role.</p> <p>If there's something on the list you do not wish to do, don't worry, the list of tasks is flexible. Speak to the Volunteer Coordinator for more details.</p>
Experience, skills & attributes desired	<p>An understanding or willingness to learn about:</p> <ul style="list-style-type: none"> The nature of domestic abuse and its effects on adults and children <p>The ability and willingness to:</p> <ul style="list-style-type: none"> Communicate clearly with a range of people about Freeva's services Operate with a high degree of confidentiality Operate within an organisation that supports both those affected by domestic abuse and those who have used abusive behaviours. Engage with young people in an effective and safe manner

	<ul style="list-style-type: none"> • Perform physical tasks such as moving tables and putting up gazebos (with others) <p>An understanding of and alignment with Freeva's values.</p>
Training and support	<ul style="list-style-type: none"> • You'll be given a full introduction to Freeva and our various services • You'll be given a full briefing of the event/s you sign up to with the chance to ask questions • You'll be helping alongside Freeva staff members who will always be on hand to help
What you will get out of the experience	<ul style="list-style-type: none"> • Be part of a team that is passionate about making a difference to the lives of people affected by domestic and/or sexual abuse • Skills in active listening • The chance to contribute to meaningful change • The chance to socialise and get to know other volunteers
How to apply & what to expect	<ol style="list-style-type: none"> 1. Fill in the online volunteer application form 2. You may be invited to an informal telephone chat <p>Our volunteer application process is robust due to the sensitive nature of the roles we offer.</p>
Contact	<p>If you have any questions or would like to know how the role could be adapted to suit you, please email the Volunteer Co-ordinator: volunteering@freeva.org.uk</p> <p>We can arrange a telephone chat if you would like to discuss the role in more depth.</p>